

## Signature Home Care of Eugene Receives Perfect State Inspection Results

## A perfect survey indicates a significant effort on the part of the administration and staff to provide quality care and services

Eugene, Oregon – Signature Home Care approaches its business with a single mission: To enhance the life of every person they serve. Through this mission, the Home Care Agency (office located at 2620 River Rd. Eugene, OR 97404) achieved one of the highest designations for quality of care and services – a perfect state survey inspection from the Oregon Department of Human Services.

The rigorous survey is conducted over several days by the Oregon Department of Human Services to ensure compliance with federal and state health and safety standards. Areas examined include quality of care, safety and performance, review of patient records, interviews with patients and families about quality of life and care received, and a review of staff members.

According to Bob Thomas, President of Signature Hospice, Home Health and Home Care, a perfect survey would not be possible without the dedication and commitment of the staff to uphold Signature's mission. "The surveyors commented that our Eugene office provides personal care, medication services, and nursing services that are substantially compliant with all the requirements for In-Home Care Agencies," says Thomas. "The results of this survey really speak to the dedication of our staff to the health and comfort of the greater Eugene community."

As national and local health regulations become more and more stringent, it is becoming increasingly rare for Home Care agencies to achieve perfect survey results. That is why these surveys are an excellent tool for prospective clients and patients in Lane County to make informed health care decisions.

## About Signature Hospice, Home Health and Home Care

Headquartered in Wilsonville, Oregon, Signature Hospice, Home Health and Home Care has been a preferred provider of hospice, home health and home care services throughout the Pacific Northwest since 2003. Signature is a proud member of the Avamere Family of Companies--providing solutions along our continuum of care for individuals and seniors in more than 30 communities throughout Oregon, Washington, Idaho, Utah, and Wyoming. Learn more at <u>www.4signatureservice.com.</u>

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For more information or to schedule a media inquiry, please contact Phil Cowles at 503-783-2476 or pcowles(at)4signatureservice(dot)com.